



**Application of Tennessee Gas Pipeline Company for
a Certificate of Public Convenience and Necessity**

FERC Docket No. CP09 -

300 LINE PROJECT
Pennsylvania and New Jersey

VOLUME II

FINAL ENVIRONMENTAL REPORT

APPENDIX K

FERC PUBLIC PARTICIPATION PLAN

JULY 2009

PUBLIC PARTICIPATION PLAN 300 LINE PROJECT

Tennessee Gas Pipeline Company (“Tennessee”), a subsidiary of El Paso Corporation is committed to stakeholder communications and an effective public and landowner outreach plan to seek input into the project and address issues that are of interest for the planning of the 300 Line Project (“Project”). The plan will be executed by Tennessee, and includes the following elements:

I. INITIAL OUTREACH - complete

- **Correspondence:** Initial written correspondence to all elected officials along the proposed route, including federal, state, county and municipal governmental levels has been sent. The mailing contained an introductory letter and a project narrative, which includes a project website and contact telephone number.
- **Website / Toll Free Telephone:** Development and release of a project website occurred prior to August 1, 2008 at: <http://www.elpaso.com/tgp300lineproject/>, and will be updated as applicable throughout duration of the project. Among other information, the website will include a list of public repositories along the route where project related information will be available for inspection. A toll-free telephone number: 866 – 683 - 5587 for inquiries has also been established. Incoming telephone calls will be directed to the appropriate project discipline as returned as soon as possible.
- **Land Agent / Survey Crew Training:** Training for land agent, survey crews, staff and contractors likely to interact with landowners has occurred and will be provided to new project participants who may be retained throughout the duration of the project. Training includes oral and/or written material regarding landowner rights, expectations of courtesies to land owners, advanced notices to landowners for survey permission, as well as plans and procedures for landowner negotiations as the project advances. A toll free number for landowner inquiries has been established, 1-888-630-7277. This number rings directly into the project field office. Any calls received from landowners over this number are logged into the project database, including the specific issue and resolution or action required.
- **State Agency Meetings:** Preliminary meetings with the applicable state utility agencies and state environmental departments have been held to provide a project overview, contact information for applicable Tennessee project participants has been provided. In addition, state agency guidance has been sought regarding potential sensitivities along the project route and an interactive dialog has begun with applicable state agency staff. Consultation letters inviting state agency participation to the pre-filing process have been sent.

II. PHASE ONE – ongoing

- **State Legislative Meetings:** In addition to the above mentioned correspondence to state legislators, introductory meetings with legislators in whose jurisdiction the proposed route is contained have occurred to provide a project overview. Certain legislators have provided additional stakeholder information which will be integrated into the outreach process. An ongoing communication path has been established to provide project updates as well as to address constituent concerns should they occur and allow for information exchange.
- **State Agency Meetings – staff level:** Tennessee has begun contacting agencies to introduce the project, explain that it intends to utilize the FERC’s pre-filing procedures, and identify each agency’s interest in participating in the FERC’s process. Tennessee will utilize the early consultations built into the pre-filing process to revisit the anticipated approval timeframes and familiarize agency staff with the project and overall project schedule. Tennessee will also continue consultations with state and federal agencies as it develops the required Resource Reports for the FERC’s execution of the project.
- **Land Agents:** Land agents have contacted state and municipal police departments and local municipal governments, as applicable, to make them aware that agents are asking for survey permission from landowners along the proposed route, and that survey crews may be present on municipal roads. All land agents have Tennessee Gas Pipeline Co. identification, as do their vehicles. Agents also gather local information regarding municipal concerns.
- **County / Municipal Meetings:** Informational meetings with county and municipal government representatives will be arranged to provide a project briefing, explain the public participation process that will be followed, provide project staff contact information for an ongoing exchange of information and to coordinate public open house meeting locations and timing. Local government representatives will be asked for potential development activity that may affect the route and to make Tennessee aware of local concerns, including those of local non-governmental organizations.
- **Local and Non-Governmental Organizational Meetings:** Ad hoc meetings will occur as needed with specific groups, non-governmental, or otherwise to establish a dialog or address particular sensitive areas along the route.

III. PHASE TWO – complete

- **Public Open Houses:** Publicly advertised open houses will be held with a density of approximately one per county along the proposed route. Input will be sought from state legislators and county and municipal government in determining the location

and timing of each open house. The expectation is to complete the approximately ten open houses (estimated one per county) between December 1, 2008 and January 16, 2009. There will be an allowance for any remaining open houses to occur in January 2009 after the holidays in the event inclement weather or scheduling difficulty prohibits completion during 2008. The noticed open houses will provide a poster board – station format to include but not be limited to; description of Tennessee Gas Pipeline Company, an overview of the proposed project, basic pipeline construction process, pipeline safety, environmental precautions, alignment sheets for landowners and / or abutters to identify and discuss their property with land agents, informational handouts, an opportunity for one on one dialog with Tennessee staff or appropriate consultants, and light refreshments. The open houses are expected to be held in the early evening to accommodate the schedule of working people.

- **Follow Up:** If unanswered questions remain, or new issues arise subsequent to the open houses, every reasonable attempt to reply will be undertaken.
 1. Subsequent meetings with public representatives and non – governmental organizations will occur as needed.
 2. An ongoing dialog and updates will occur with applicable state legislators, county and municipal officials or other stakeholder parties as needed.
 3. An ongoing dialog with landowners will occur through the land department throughout the permitting, construction and restoration processes.

IV. PHASE THREE – spring 2009 through spring 2011

- **Land Acquisition:** Land owner
Discussions will commence during this time, as soon as specific plans are completed detailing the proposed impacts to each property. Land Agents will meet with each landowner and discuss the nature of any rights Tennessee is already vested in and exactly what additional rights may be needed. Any payments for such rights and compensation for other material losses will be negotiated at that time. Landowners will also have the opportunity to discuss the specifics of the crossing on their property and identify areas of concern. If appropriate, certain minor project modifications may be made at this time, to address specific local conditions, such as a septic system, well or other item of concern, not previously identified. Land Agents will again provide Landowners with the FERC Landowner Hotline, as well as important information about the project, and about Tennessee’s operations.

All landowner concerns shall be noted and logged into the database. Landowners will also be provided with the process to address any construction related problems during this time. The project’s Landowner Toll Free line, 1-888-630-7277 will remain active throughout permitting, acquisition, construction, and restoration.

- **Pre-construction Meetings and Communication:** Pre-construction meetings will be held with local emergency departments to include, but not be limited to; police, fire and other emergency departments.
 1. A pre-construction update correspondence will be provided to all applicable elected officials from the federal level to the municipal level providing information regarding the commencement of construction.
 2. Public notices will be provided for the commencement of construction where roads or crossings will be impacted. Police details will be secured as needed.
 3. The project website will be updated to reflect construction related activities.
 4. Ongoing communication with state legislators, county and municipal government officials, non-governmental organizations as well as landowner interaction will continue through the construction and restoration processes.

V. **PHASE FOUR – summer 2010 through 2011 and beyond**

- **Construction and Restoration Communication:** Communication will continue with state legislators, county and municipal government officials, interested stakeholders, and landowners during the construction and restoration processes.
- **Operations and Maintenance:** The Tennessee field operations staff will maintain ongoing communication with local government officials and emergency responders in an effort to enhance safety, emergency response and pipeline awareness initiatives after the newly installed pipeline is operational. Tennessee is the sponsor of several state and federal organizations that actively promote safety, emergency response and public awareness within the counties and states where our pipelines operate. Tennessee conducts and participates in annual meetings in each county our pipeline crosses and conducts annual training for contractors, first responders, and local officials. Tennessee supervisors are present at meetings to answer questions and provide additional information related to emergency response, safety, and local contact information.

300 LINE PROJECT

LANDOWNER COMPLAINT

RESOLUTION PROCEDURE

TENNESSEE GAS PIPELINE COMPANY

300 LINE PROJECT

LANDOWNER COMPLAINT RESOLUTION PROCEDURE

Introduction

Tennessee Gas Pipeline Company (“Tennessee”), a subsidiary of El Paso Corporation, is conducting the 300 Line Project (“Project”) in Venango, McKean, Potter, Tioga, Bradford, Susquehanna, Wayne, and Pike Counties, Pennsylvania and Sussex and Passaic Counties, New Jersey. The Project is designed to increase Tennessee’s pipeline capacity to provide an additional 350,000 dekatherms (“Dth”) per day of firm natural gas transportation service into northeast U.S. markets. The Project involves construction of approximately 128 miles of 30-inch pipeline looping of Tennessee’s existing 300 Line pipeline system and two new compressor stations, and modifications to seven existing compressor stations. The construction will take place along Tennessee’s existing pipeline rights-of-way, to the extent practicable, and such construction is designed to minimize environmental impacts.

Tennessee applied for and received a Certificate of Public Convenience and Necessity (“Certificate”) from the Federal Energy Regulatory Commission (“Commission”) under Docket Number CP__-__-000 on _____, 20___. Tennessee accepted this Certificate on _____, 20__.

Procedures

As a part of the Certificate process and in keeping with Tennessee’s commitment of cooperation and communication with the landowners affected by the Project, Tennessee has developed the following environmental complaint resolution procedures.

If any landowner have concerns regarding environmental issues related to the Project during construction, the following measures should be taken by the landowner:

- 1) Please contact the Project’s Land Department Coordinator (to be determined), by calling the number(s) listed below. Additionally, construction inspection personnel who are working along the pipeline construction area should be able to direct landowners to the correct contact.
 - a. Toll Free Number – 1 -888-630-7277
 - b. Cell Phone Number – (to be determined)
- 2) Please inform the individual you speak with that you are calling regarding the 300 Line Project and would like to discuss an environmental issue associated with construction with the appropriate individual. Be prepared to specify the nature of the concern and the specific location involved. You should expect to

receive a response within 48 hours. Prior to making its response, Tennessee will investigate the complaint. The level of investigation will be consistent with the nature of the complaint and the amount of information provided to Tennessee during the initial contact.

- 3) If you are not satisfied with the response from Tennessee, please call Tennessee's main headquarters hotline at 1-800-781-4152 (toll free). Again, identify the 300 Line Project and the purpose of your call and the operator will direct you to the appropriate contact. You should expect to receive a response within 48 hours.
- 4) If you remain unsatisfied with the responses you have received through the above-listed procedures, you may call the Commission's Enforcement Hotline at 1-888-889-8030 (toll-free).

These procedures are being provided to all affected landowners in an effort to promote open communication. Any landowner who has questions or concerns about the construction of the Project, particularly regarding environmental concerns, can expect Tennessee to be responsive and informative. Tennessee is fully committed to environmental awareness and sensitivity in all of its actions, including this Project.

Sincerely,

Tennessee Gas Pipeline Company